



CARS

Dear Dealer

You may be aware that Lotus has announced a voluntary recall of **Elise, Exige, 2-Eleven models** manufactured for worldwide markets between **April 2004 and February 2012** and **Evora S (manual gearbox)** models manufactured between **September 2010 and September 2011**.

We have identified that there has been a small number of instances of oil cooler hoses detaching from their end fittings in this group of vehicles.

Lotus takes the safety of its customers very seriously and is working diligently to ensure the launch of the recall in every affected territory as quickly as possible. Lotus will contact owners of affected cars, as quickly as possible following the launch of the recall, so that the owners can arrange to have remedial work carried out at not cost to the owners.

Prior to the launch of the recall in your territory, you may receive queries from Lotus owners asking whether their car is part of the recall. In response, please advise them that the recall has not yet been launched but that the launch will be confirmed as quickly as possible. Please advise them that they can continue to drive their cars in the mean time but that they should check for the following warning signs:

- (1) Oil pressure warning light illuminated whilst the engine is running
- (2) Signs of oil under the front or rear of the vehicle whilst the vehicle is parked
- (3) Excessive oil consumption
- (4) Trail of oil on the road
- (5) Increased engine noise

If they observe any of the above before driving, they should not drive the car and should contact you. If the oil pressure warning light illuminates whilst driving, or if they have any other reason to suspect that an oil line has become detached, they should stop the vehicle immediately in a safe and controlled manner and contact you.

Should you or your customers have any further questions prior to the launch of the recall in your territory, please contact our Customer Services Team on +44-(0)1603-732194 or customerservices@lotuscars.com.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Neil Turner'.

Neil Turner – Customer Services Manager

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